

# **Access Statement For Nightless Copse Bed and Breakfast**

## **Introduction**

We welcome all visitors to our home and strive to cater for their needs. If you have any specific requests please do not hesitate to contact us and we will endeavour to help.

## **Pre-Arrival**

- We are located on a 'B' road which can be fairly busy at peak times. There are no pavements or street lighting.
- Buses to and from Dorking and Horsham stop at the top of the Rusper Road half a mile away.
- The nearest station (Ockley) is 1.5 miles away and trains run between London and Horsham.
- We are happy to collect guests from the bus stop or station.
- Local taxi company numbers can be provided on request.
- Our website contains information, photographs, map and directions.
- We can be contacted by telephone, fax or email.

## **Arrival & Car Parking Facilities**

- Our wide driveway is shared with our removals business and the neighbouring bungalow.
- Parking is on a flat tarmac drive away from the road.
- The drive leads to the paved areas in front of the house and the front door and porch.
- There is a lit B&B sign close to the road. The car parking area is lit and there are infra red sensor lights onto the drive.
- Assistance with luggage can be given from the car or the front door.

## **Main Entrance & Reception**

- The front door is 80cm wide and opens into a large hallway.
- The dining room and stairs to the first floor guest bedrooms lead from the hall.
- There is wall to wall carpeting throughout.
- There are 13 stairs to the first floor landing where there is an additional step up to the double bedroom and to another landing area

leading to the twin room.

- Guests are escorted to their rooms and shown / assisted with facilities.

### **Public Areas - General (Internal)**

- The door from the hall to the dining room is 68cm wide.
- The stairs are 89cm wide.
- The aperture from the stairs to the twin room landing is 72cm wide.

### **Public Areas - WC**

- Not Available

### **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- The dining room has one oval table with an under table height of 68cm.
- Furniture in the dining room can be reconfigured as necessary.
- Background music is played in the dining room but can be turned off if required.
- Local information and leaflets are provided in the dining room.
- Special diets can be catered for on request.
- Buffet items are placed on the dining room table. Cooked items are served to the table.

### **Laundry**

- Not Available

### **Shop**

- Capel has two local shops (1 mile away).
- Carters Garage provides petrol station, Post Office, cafe, bakery, off licence and convenience store.
- Capel News is a National Lottery outlet and off licence, video hire and grocery store.

### **Treatment room/s**

- BEKE Skincare and Holistic Therapy in The Street, Capel offers a variety of beauty and alternative treatments.

### **Leisure Facilities**

- Both Dorking and Horsham (6 miles away) have local authority leisure centres.

### **Outdoor Facilities**

- Public footpaths run through the bluebell woods on our property. They can be wet and muddy in winter.
- In the summer garden table and chairs are provided on the patio at the front of the house for guests use.

### **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- Not Available

### **Bedrooms**

- Our two ensuite bedrooms provide bed(s), desk and chair, easy chair(s), clock radio alarms, Safe-T nightlights, thermostatically controlled heating, remote controlled TV, hospitality trays with hot drinks, bottled water, biscuits and sweets.
- Bedrooms have lockable doors with bedroom and front door keys provided.
- Bedside lights are provided for each guest. The main bedroom lights can be turned on and off from the bed.
- Local information and leaflets are provided in the bedrooms.
- In the double room the bed is 50cm high. There is a gap of 56cm to the left and 107cm to the right. The door to the bathroom is 76cm wide.
- The twin room beds are 53cm high with 65cm between the beds. One bed sits against the wall with a gap of 103cm from the other bed to the wall.

### **Bathroom, Shower-room & WC [Ensuite or Shared]**

- Each bathroom offers toilet, basin and bath with shower over.

- A non-slip bath mat is provided. There are grab handles inside the bath.
- The bath is 56cm high.
- The basin is 76cm high.
- The toilet seat is 41cm high.

### **Additional Information**

- Mobile phone signals are generally good at the property.
- Wireless internet access is available.
- Assistance dogs are accepted by prior arrangement.
- In compliance with legislation we are a no-smoking premises.
- Space can be made available in our fridge and freezer for guests' food / medication.

### **Contact Information**

- Address: Nightless Copse Bed and Breakfast  
Rusper Road  
Capel  
Dorking  
Surrey  
RH5 5HE
- Telephone: 01306 713247
- Fax: 01306 711765
- Email: [bb@nightlesscopse.co.uk](mailto:bb@nightlesscopse.co.uk)
- Website: [www.nightlesscopse.co.uk](http://www.nightlesscopse.co.uk)

### **Future Plans**

- Refurbish twin room in summer 2011.

**We welcome your feedback to help us continuously improve if you have any comments please phone 01306713247 or email [bb@nightlesscopse.co.uk](mailto:bb@nightlesscopse.co.uk)**